

Gila C. Dorostkar, DDS, PC
Pediatric Dentistry
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APPOINTMENT GUIDELINES

It is our goal to make your child's dental care a pleasant and rewarding experience. We find that sharing expectations regarding appointments supports treatment success and reduces misunderstandings.

1. **SCHOOL-HOUR VISITS** After-school appointments are the most popular in a pediatric office. We wish we could accommodate everyone but we simply cannot fit in our entire practice after school and kindly ask for your understanding. Treatment appointments are always scheduled in the mornings when children are fresh and most likely to be cooperative. Afternoon appointments are better suited for checkups and cleanings.
2. **ARRIVE ON TIME** In order to provide quality care, it is essential that we have the full appointment time to care for your child. Appointments are usually 30 minutes in length and we try our best to stay on time knowing that it is difficult for an apprehensive or young child to wait in our reception area. If you are more than 10 minutes late for your appointment (especially ones to fill cavities), we may need to reschedule.
3. **BROKEN APPOINTMENTS** Whenever you're unable to keep a scheduled appointment, please give our office a courtesy call 24 hours in advance. This will give us the opportunity to schedule another child at that time. Unfortunately, families who consistently break scheduled appointments will be asked to transition to another dentist.
4. **ACCOMPANY YOUR CHILD** We want all children to have a pleasant and safe visit and this is best accomplished if a parent or guardian is present for the appointment. If you are unable to accompany your child, please notify our office ahead of time to make appropriate arrangements.
5. **SCHEDULING APPOINTMENTS** A reminder card for your checkup appointment will be mailed to you approximately 3-4 weeks prior to the appointment date. If you do not schedule your next appointment at the end of your visit, our computer cannot track you and send a reminder.
6. **MAINTAIN A TREATMENT SCHEDULE** Serious oral health issues can be avoided with early diagnosis and treatment. Dr. Dorostkar will recommend a treatment schedule based on your child's unique needs.
7. **BRING ONLY SCHEDULED CHILDREN** Although we understand it is not always possible, please do not bring along younger children and/ or siblings to filling/treatment appointments. If they do come along, we request that they stay in the reception area.